Pay Cargo – Requesting Refunds

Access PayCargo for Refunds

Customer will be able to request refund, in full or partially, to any PayCargo payment that has been approved by visiting https://paycargo.com/

Requesting a Refund

1. Login to PayCargo and click on Transactions.
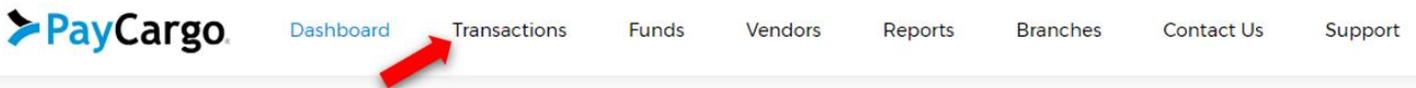
2. Double click on the approved transaction you wish to request a refund for.

3. Click on "REFUND REQUEST" located at the bottom right corner of the transaction tab.
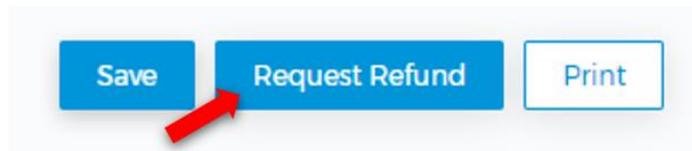
4. Enter the AMOUNT for the requested refund and a reason for the refund to submit.

5. Our team at Port Liberty will receive the information and review.

Refund Requested!

A refund request of **$875** has been sent to **Port Liberty Bayonne** for transaction **#HDMU7500057**. You should receive an email shortly where you can check on the status of your request.

If this is and urgent matter, please contact the PayCargo Support Team at support@paycargo.com or call (888) 250-7778.

OK